

Academic Year/course: 2021/22

29160 - English for Tourism II

Syllabus Information

Academic Year: 2021/22

Subject: 29160 - Inglés turístico II

Faculty / School: 177 - Escuela Universitaria de Turismo

Degree: 616 - Degree in Tourism

ECTS: 6.0

Year: 2

Semester: First semester

Subject Type: Compulsory

Module:

1. General information

2. Learning goals

3. Assessment (1st and 2nd call)

4. Methodology, learning tasks, syllabus and resources

4.1. Methodological overview

The learning process for this subject is based on the following:

Activities to reinforce the students' skills (reading, writing, listening and speaking). These activities will include: reading of specialized texts, writing, listening, debates and oral presentations.

Students should be responsible for their own learning process, for the acquisition, improvement and development of their competences.

4.2. Learning tasks

The programme, offered to students to help them to achieve the expected results, covers the following activities :

Class sessions

Theoretical and practical sessions in the classroom to work on concepts, presentations and examples of tasks to be accomplished.

Practical sessions, in and out of the classroom, based on oral and written exercises, roleplaying activities, case studies and search and classification of information using audiovisual and online resources.

Tutorials to help students to solve problems and difficulties in relation with the subject.

Self-study

Individual or teamwork preparation (study of appropriate vocabulary, pronunciation, grammatical structures, search of data from many different sources) for classroom presentations, written or oral exams.

4.3. Syllabus

This programme consists of a number of modules outlined below:

- 1.- The language of courtesy and politeness.
- 2.- Offering solutions to guests' problems. Apologising.
- 3.- Dealing with complaints on the phone.
- 4.- Introduction to business letters and emails/Enquiries/Apologies.
- 5.- Tourist Information Centres and tourist guides: guided visits, describing monuments, giving information on accommodation, sights and transport.
- 6.- Tour operators and travel agents: planning a travel itinerary.

4.4. Course planning and calendar

The sessions will be scheduled following the academic calendar and the subject timetable.

There will be 4 theoretical-practical sessions per week. The topics in the programme will be used to reinforce the use of the four skills: writing , speaking, listening and reading.

Tutorials will be organised according to timetables, once the academic year has started.

Oral and written activities will take place when indicated by the teacher, being necessary the continuous effort of the student along the semester. The activities will be evaluated taking into consideration: the presentation, previous preparation, contents and accuracy in the use of the language (specific vocabulary and grammatical structures) studied in each topic.

4.5. Bibliography and recommended resources

<http://psfunizar10.unizar.es/br13/egAsignaturas.php?codigo=29160>