

Appendix I

Interview Questions

1. Can you tell me a bit about what languages you have studied, and how you would rate your proficiency in each?
2. How have you learned or practiced English so far, and what strategies have worked best for you?
3. Can you describe a time when you had to adapt your usual way of learning English because your schedule or environment changed? What did you change and why?
4. Have your favourite ways of learning English with technology changed over time? If so, how and why?
5. When you use technology to learn English – like apps, YouTube, or games – what keeps you coming back to it?
6. Do you engage with language content outside of classes (e.g., watching videos, reading blogs, practicing in online communities, following any YouTubers, TikTokers, or influencers who speak English)? Can you give some examples?
7. Can you tell me about a time when you had to look for information in English, for a project, a conversation, or even just for fun? How did you find it, decide it was useful?
8. Let's say you find a YouTube video that claims to teach "perfect English in 7 days". How would you decide whether to trust and use it?
9. There are so many apps and tools for learning English (Duolingo, Grammarly, chatbots, subtitles, podcasts). How do you decide which ones to use, and when?
10. Sometimes when we use technology to study, there are lots of things happening at once – messages, notifications, multiple tabs open. How do you usually manage your attention when you are learning English online?
11. Do you usually set goals for your language learning? Do you use specific resources to achieve these goals (e.g., watching movies to improve listening)? When you encounter difficulties in learning, how do you usually handle them on your own?

12. Have you ever worked or interacted with others online in English, like in a group project, forum, game, social media group, fan group, or game? What was that experience like for you? Did you feel like that experience helped improve your English? In what ways?
13. Have you ever created anything in English using digital tools, like a blog post, video, presentation, or social media content? Can you tell me about it? Did you feel like that experience helped improve your English?
14. Have you ever faced a problem while using technology to learn English, like a tool not working, something being unclear, or not knowing how to do something? What did you do to solve it?