

26117 - Communication skills in social work

Información del Plan Docente

Academic Year	2016/17
Academic center	108 - Facultad de Ciencias Sociales y del Trabajo
Degree	274 - Degree in Social Work
ECTS	6.0
Course	2
Period	Second semester
Subject Type	Compulsory
Module	---

1. Basic info

1.1. Recommendations to take this course

1.2. Activities and key dates for the course

2. Initiation

2.1. Learning outcomes that define the subject

2.2. Introduction

3. Context and competences

3.1. Goals

3.2. Context and meaning of the subject in the degree

3.3. Competences

3.4. Importance of learning outcomes

4. Evaluation

5. Activities and resources

5.1. General methodological presentation

5.2. Learning activities

5.3. Program

PROGRAM is organized by weeks where merge exhibition activities with the dynamic, depending on the evolution of the course, the characteristics of each group and the teaching-learning process.

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1st and 2nd week: Presentation

Introduction: presentation and contextualization of the subject in the module and profile of Social Work.

The communication in Social Work.

3rd, 4th, 5th and 6th week: Social Work Interview

The interview in Social Work

Concept and types of interview

Techniques and basic tools of the interview

The home visit

Planning and registration of different types of interviews.

7th, 8th and 9th week: Professional Documentary

Design and use of professional documentary stands

The documentation from the professional ethics

Basic documentation: Social history, Social report, Social file, Value scale and Intervention project.

Complementary documentation

Technology of information and communication and professional documentation.

Development and management of professional documentation...

10th, 11th and 12th week: Communication and conflict management

Conflict management and professional Team Work

Non-violent communication (Marshall Rosenberg Model)

Social work in the Mediation

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13th and 14th week: supervised research work, practices and testing

Preparation of the final written test

Questionnaire for students of continuous assessment

Delivery of works, folder, file or group practices blog.

15th week: evaluation only.

5.4.Planning and scheduling

5.5.Bibliography and recommended resources