

68712 - Quality and safety in health services

Información del Plan Docente

Academic Year	2016/17
Academic center	104 - Facultad de Medicina
Degree	459 - Master's in Public Health
ECTS	2.0
Course	1
Period	Second semester
Subject Type	Optional
Module	---

1.Basic info

1.1.Recommendations to take this course

1.2.Activities and key dates for the course

2.Initiation

2.1.Learning outcomes that define the subject

2.2.Introduction

3.Context and competences

3.1.Goals

3.2.Context and meaning of the subject in the degree

3.3.Competences

3.4.Importance of learning outcomes

4.Evaluation

5.Activities and resources

5.1.General methodological presentation

The learning process it is founded in ...

Attendance and participation at theoretical and practical sessions, exercises scheduled, individual work and study of papers and documents.

5.2.Learning activities

Our program includes:

- Lectures
- Practice sessions
- Critical appraisal of papers

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- Case study

5.3.Program

Our program include this topics:

- Quality un health Care. Deming Cycle.The plan-do-check-act cycle
- Components of quality in health care: assessment by stakeholders
- Quality and costs
- Tools to improve health care quality
- Lessons learned: success and failure
- Elements of a project to improve the quality
- Quality and safety in clinical practice
- Innovation as a driver of quality and safety
- Strategies for changing clinical practice
- Patient Safety
 - o Failures and errors. People and system
 - o Patient Safety Research
 - o Risk management
 - o Retrospective analysis of incidents
 - o Safety culture
 - o Safe use of drugs

5.4.Planning and scheduling

5.5.Bibliography and recomended resources