

# 62940 - Product-service design

#### Información del Plan Docente

Academic Year 2016/17

Academic center 110 - Escuela de Ingeniería y Arquitectura

**Degree** 562 - Master's in Product Development Engineering

**ECTS** 6.0 **Course** 1

Period First semester

Subject Type Compulsory

Module ---

- 1.Basic info
- 1.1.Recommendations to take this course
- 1.2. Activities and key dates for the course
- 2.Initiation
- 2.1.Learning outcomes that define the subject
- 2.2.Introduction
- 3.Context and competences
- 3.1.Goals
- 3.2. Context and meaning of the subject in the degree
- 3.3.Competences
- 3.4.Importance of learning outcomes
- 4.Evaluation
- 5. Activities and resources
- 5.1.General methodological presentation

The learning process used in this subject is base on Project Based Learning (PBL). Students, organized by teams, will carry out a real-life project related with service design. Learning activities will be structured in lectures and practical sessions where students apply the concept and tolos seen in lecture to their own projects.

### 5.2.Learning activities



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The subject has 6 ECTS, equivalent to 150 hours of student works:

• Lectures: 30 hours

Practical sessions: 30 hoursProject work: 75 hours

Study: 12 hoursEvaluation: 3 hours

### 5.3.Program

The subject works the following contents:

- \* Product, extended product and service experience.
- \* Product system service.
- \* Development of methodology in the field of the service item.
- \* Tools for exploration.
- \* Tools for creation and reflection.
- \* Tools for implementation.
- \* Business model canvas.

# 5.4. Planning and scheduling

A detailled calendar with the schedule of learning activities will be given to students at the beggining of the course.

# 5.5.Bibliography and recomended resources