

26117 - Communication skills in social work

Información del Plan Docente

Academic Year	2017/18
Faculty / School	108 - Facultad de Ciencias Sociales y del Trabajo
Degree	274 - Degree in Social Work
ECTS	6.0
Year	2
Semester	Second semester
Subject Type	Compulsory
Module	---

1.General information

1.1.Introduction

1.2.Recommendations to take this course

1.3.Context and importance of this course in the degree

1.4.Activities and key dates

2.Learning goals

2.1.Learning goals

2.2.Importance of learning goals

3.Aims of the course and competences

3.1.Aims of the course

3.2.Competences

4.Assessment (1st and 2nd call)

4.1.Assessment tasks (description of tasks, marking system and assessment criteria)

5.Methodology, learning tasks, syllabus and resources

5.1.Methodological overview

5.2.Learning tasks

5.3.Syllabus

The syllabus is organized by weeks where explanatory activities merge with dynamic ones, depending on the evolution of the course, the characteristics of each group and the teaching-learning process.

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1st and 2nd week: Presentation

- Introduction: presentation and contextualization of the subject in the module and profile of Social Work.
- The communication in Social Work.

3rd, 4th, 5th and 6th week: Social Work Interview

- The interview in Social Work
- Concept and types of interview
- Techniques and basic tools of the interview
- The home visit
- Planning and registration of different types of interviews.

7th, 8th and 9th week: Professional Documentary

- Design and use of professional documentary stands
- The documentation from the professional ethics
- Basic documentation: Social history, Social report, Social file, Value scale and Intervention project
- Complementary documentation
- Technology of information and communication and professional documentation
- Development and management of professional documentation

10th, 11th and 12th week: Communication and conflict management

- Conflict management and professional Team Work
- Non-violent communication (Marshall Rosenberg Model)
- Social work in the Mediation

13th and 14th week: supervised research work, practices and testing

- Preparation of the final written test
- Questionnaire for students of continuous assessment
- Delivery of works, folder, file or group practices blog

15th week: assessment

5.4.Course planning and calendar

For further details concerning the timetable, classroom and further information regarding this course please refer to the Facultad de Ciencias Sociales y del Trabajo webpage (<http://sociales.unizar.es/>)

5.5.Bibliography and recommended resources