

67508 - Evaluation of efficiency and quality in public policy

Información del Plan Docente

Academic Year	2017/18
Faculty / School	109 - Facultad de Economía y Empresa
Degree	523 - Master's in Sociology of Public and Social Policy
ECTS	4.0
Year	1
Semester	Indeterminate
Subject Type	Optional
Module	---

1.General information

1.1.Introduction

1.2.Recommendations to take this course

1.3.Context and importance of this course in the degree

1.4.Activities and key dates

2.Learning goals

2.1.Learning goals

2.2.Importance of learning goals

3.Aims of the course and competences

3.1.Aims of the course

3.2.Competences

4.Assessment (1st and 2nd call)

4.1.Assessment tasks (description of tasks, marking system and assessment criteria)

5.Methodology, learning tasks, syllabus and resources

5.1.Methodological overview

The methodology of this course is a combination of teachers' explanations and the review of the literature studies must work with. Each student must work on the proposed readings and prepare a commentary following the teacher's instructions. The work will be completed in class through the discussion of that text.

5.2.Learning tasks

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The course includes the following learning tasks:

- Lectures: evaluation, efficiency and quality.
- Commentary on previous topics. Correction of these comments in class.
- Computer practices to work with programs that calculate the efficiency of organizations.

5.3.Syllabus

The course will address the following topics:

- Topic 1. Evaluation: Evaluation is understood as a part of the management process of the organizations and is deepened in the evaluation models of public policies.
- Topic 2. Efficiency: The main theories, contributions and tools for measuring the efficiency of organizations, the factors that influence economic efficiency and social efficiency.
- Topic 3. Quality: Models are studied to improve the quality of management of organizations.

5.4.Course planning and calendar

The coordinator of the Master's will provide the classroom calendar. Approximately, in each session there will be a theoretical explanation and a practical part, where readings are discussed or the practices of computer take place.

5.5.Bibliography and recommended resources

- La medición de la eficiencia y la productividad / Coordinador Antonio Álvarez Pinilla. Madrid : Pirámide, D. L. 2001
- Coelli, Tim. An introduction to efficiency and productivity analysis / by Tim Coelli, D.S. Prasada Rao and George E. Battese. Boston [etc.] : Kluwer Academic, 1998
- Cooper, William W. Data envelopment analysis : a comprehensive text with models, applications, references, and DEA-Solver software / William W. Cooper, Lawrence M. Seiford, Kaoru Tone. Boston : Kluwer Academic, 2000
- Handbook on data envelopment analysis / edited by William W. Cooper, Lawrence M. Seiford, Joe Zhu. Boston: Kluwer Academic, 2004
- The measurement of productive efficiency : techniques and applications / edited by Harold O. Fried, C.A. Knox Lovell, Shelton S. Schmidt. New York ; Oxford : Oxford University Press, 1993