

#### Información del Plan Docente

Academic Year 2017/18

Faculty / School 107 - Facultad de Educación

**Degree** 368 - University Master's in Professional Development Teaching:

**Industrial Processes** 

415 -

**ECTS** 4.0

**Year** XX

Semester Indeterminate

Subject Type Compulsory

Module ---

#### 1.General information

### 1.1.Introduction

This course aims that students acquire the concepts and skills needed to implement management processes and equipment maintenance, installations and storages; analyze the environmental, quality, safety, prevention of occupational hazards and health legislation, and to assess the importance of their implementation; develop social skills applied in the workplace.

#### 1.2. Recommendations to take this course

### 1.3. Context and importance of this course in the degree

### 1.4. Activities and key dates

### 2.Learning goals

## 2.1.Learning goals

The student, for passing this subject, should demonstrate the following results ...

1:

- 1) Proposes and documents against an organism, such as banking or official, a proposal to create a company.
- 2) Identifies, recognizes, applies and optimizes documentation management systems implemented in a productive enterprise, as well as documentation for management and control of an industrial.
- 3) Identifies operating processes taking place in a warehouse, and raises its optimization from the economically and management point of view.



- 4) Identify and analyze the types and maintenance techniques applied in a productive enterprise, and it presents an integrated model of maintenance management.
- 5) Analyze the regulations and protective measures of environment occupational hazards of an industrial enterprise.
- 6) Analyzes the regulations and protective measures in the environment of an industrial company.
- 2.2.Importance of learning goals
- 3. Aims of the course and competences
- 3.1.Aims of the course
- 3.2.Competences
- 4.Assessment (1st and 2nd call)
- 4.1. Assessment tasks (description of tasks, marking system and assessment criteria)
- 5.Methodology, learning tasks, syllabus and resources
- 5.1. Methodological overview
- 5.2.Learning tasks
- 5.3.Syllabus

The program that the student is offered to help him achieve the expected results includes the following activities ...

1:

2.1. Theoretical classes: magisterial theoretical exhibition (1 ECTS)

Type 1 (in traditional classroom whole group):

Module 1: Entrepreneurs initiatives.

Skills and entrepreneur initiatives

- What is entrepreneur?
- · Features of an entrepreneur
- · Examples of projects for entrepreneurs

Opportunity of enterprise creation and its impact in the context of action

Module 2: Social skills applicable in the workplace



The communication within the company.

- Content and stages of the message.
- · Communication objectives
- · Factors influencing communication

### Work motivation

- · Theory Maslow
- Theory Herzberg

Leadership. Command styles.

- · Types of leadership
- · Basic Leadership styles

### Driving / Teamwork

- · Groups in organizations
- · Group types
- · Advantages and disadvantages of teamwork
- The team coordinator

### Conflict resolution. Decision making

- · Stages in conflict resolution
- · Errors in conflict resolution

### **Decision making**

- · Problem analysis. Definition of the situation
- Action plan
- · Troubleshooting techniques

Module 3. Quality Management Systems

Quality concept.

Quality management systems.

Principles of ISO 9001: 2008

## Requirements of ISO 9001:

- · Quality management systems.
- Management responsibility.
- · Resource management.
- Making product / service
- · Measurement, analysis and improvement.

Difficulties and benefits of implementing a Quality Management System.

Module 4. Documental management of the metrology laboratory.



Storage policy

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Measurement errors. Classification addressing their causes.
Repeatability, reproducibility and stability
Measurement treatment
Measurement uncertainty
Traceability and dissemination
Management of measuring equipments
Metrological organization in Spain
Laboratory acreditation
Module 5. Production planning and management
Fabrication process. Definition and classification.
Planning systems.
Module 6. Document management of a manufacturing process.
Process sheet.
Check sheet.
Module 7. Purchasing management.
Activities with suppliers
<ul> <li>Shopping quality policy</li> <li>Selection of suppliers</li> <li>Quality planning</li> <li>Conformance test (qualification process)</li> </ul>
Module 8. Warehouse management.
Definition and classification of stores



Module 11: Environmental management.

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Warehouse design
Warehouse organization models
Operational processes
Warehouse automation
Storage quality
Module 9. Maintenance management.
Concept and types of maintenance
Corrective maintenance
Preventive maintenance
Systematic maintenance
Conditional or preventive maintenance
Modulo 10. Risk prevention in the workplace.
Legislation on prevention of occupational hazards.
Risk factors and situations
Accident analysis (types, causes, effects, statistics,)
EPI's: classification and use
First aid
Emergency
Evacuation standards
Preventive measures



Environmental protection legislation.
Waste management
Module 12: Integrated management
Standardization of integrated management systems
Differences and similarities between management systems
Model for Integration of management systems
Advantages and disadvantages of integration of management sistems
2.2. Practical classes (0.5 ECTS)
Type 2 (in the classroom and in small groups)
Study and development of examples of management models of activities related to the productive environment of industrial processes developed in previous modules.
2.3. Individual work. (2 ECTS)
2.4. Active guidance and mentoring for the presentation of the work. (0.5 ECTS)
5.4.Course planning and calendar

5.5.Bibliography and recommended resources