

## 67508 - Evaluation of efficiency and quality in public policy

### Syllabus Information

**Academic Year:** 2019/20

**Subject:** 67508 - Evaluation of efficiency and quality in public policy

**Faculty / School:** 109 - Facultad de Economía y Empresa

**Degree:** 523 - Master's in Sociology of Public and Social Policy

**ECTS:** 4.0

**Year:** 1

**Semester:** First semester

**Subject Type:** Optional

**Module:** ---

### 1.General information

#### 1.1.Aims of the course

#### 1.2.Context and importance of this course in the degree

#### 1.3.Recommendations to take this course

### 2.Learning goals

#### 2.1.Competences

#### 2.2.Learning goals

#### 2.3.Importance of learning goals

### 3.Assessment (1st and 2nd call)

#### 3.1.Assessment tasks (description of tasks, marking system and assessment criteria)

### 4.Methodology, learning tasks, syllabus and resources

#### 4.1.Methodological overview

The methodology of this course is a combination of teachers' explanations and the review of the literature studies must work with. Each student must work on the proposed readings and prepare a commentary following the teacher's instructions. The work will be completed in class through the discussion of that text.

#### 4.2.Learning tasks

The course includes the following learning tasks:

- Lectures: evaluation, efficiency and quality.
- Commentary on previous topics. Correction of these comments in class.
- Computer practices to work with programs that calculate the efficiency of organizations.

#### 4.3.Syllabus

The course will address the following topics:

- Topic 1. Evaluation: Evaluation is understood as a part of the management process of the organizations and is

deepened in the evaluation models of public policies.

- Topic 2. Efficiency: The main theories, contributions and tools for measuring the efficiency of organizations, the factors that influence economic efficiency and social efficiency.
- Topic 3. Quality: Models are studied to improve the quality of management of organizations.

#### **4.4.Course planning and calendar**

The coordinator of the Master's will provide the classroom calendar. Approximately, in each session there will be a theoretical explanation and a practical part, where readings are discussed or the practices of computer take place.

#### **4.5.Bibliography and recommended resources**